



To all customers of Pfeifer Timber GmbH

Date: February 15th, 2019

Subject: Attention - FRAUD ATTEMPTS!

Dear Sir / Madam

We would like to inform you that lately fraud attempts were detected increased. Unknown perpetrators seem to work for the company Pfeifer and contact you actively. After termination of a pretended lucrative deal, however, the victim / injured party has to detect that the agreed on goods are not being delivered, although in most cases a down payment or the total amount already had been paid. **In such a transaction the company Pfeifer is NOT your business partner.**

Example 1 of a fraud attempt:

From: PFEIFER GROUPE <info@pfeifergroupe.com>

E-mails of info@pfeifergroupe.com! In this connection it is about a none official e-mail address of our company! The official address is **info@pfeifergroup.com**. Please always pay attention to the correct sender address.

Example 2:



*Andreas Völker
Vertriebsleitung (Head of Sales)*

*Pfeifer Holz GmbH & Co KG
Luna 88
A-6250 Kundl
Tel/Fax: +43720022851
Mobile: +4915212870544
Website: www.pfeifergroup.com*

A fake signature: In this connection it is not about a staff member of company Pfeifer! The official homepage is used in an abusive manner.

Example 3:

You receive documents via e-mail with the request to make payment to a new bank data. The bank data will in no case be changed via e-mail writing on the part of company Pfeifer.

Provided you receive such e-mails or requests respectively having doubts of the accuracy, please call your contact person of company Pfeifer directly or headquarters of company Pfeifer in A - 6460 Imst.

Mit freundlichen Grüßen
Pfeifer Timber GmbH

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